EPSON®

EXTRA CARE℠ ONE YEAR ROAD SERVICE

BASIC WARRANTY

This products limited warranty as detailed in the back of this brochure includes one year of carry-in service.

EXTRA CARE ROAD SERVICE

EPSON also offers its data/video projector customers FREE Extra Care Road Service, which runs concurrently with the one year basic warranty, based on the terms and conditions described in this brochure. IN ORDER TO PROVIDE ROAD SERVICE, YOU MUST COMPLETE AND RETURN THE ENCLOSED REGISTRATION CARD. Without prior registration, EPSON will be unavoidably delayed in responding to your Road Service request.

IT'S LIKE HAVING A TECHNICAL EXPERT WITH YOU AT EVERY TURN.

IT COULD HAPPEN.

You could have a breakdown on the road. We know how valuable time is, especially when you're traveling. Now you can leave your home or office with confidence, knowing that EPSON's Extra Care Road Service, (based on EPSON's Limited Warranty Statement on the reverse side) provides you with the projector support you need.

WE AIM TO PLEASE.

We're committed to customer satisfaction. Our Extra Care Road Service offers a level of support unsurpassed in the industry-it's easy, fast and free. No other projector manufacturer offers a service package so in tune with your needs.

A NEW LEVEL OF SECURITY.

Our program has been specifically designed to cover our projectors in the unlikely event of a failure. Because of this feature, you don't have to wait for your unit to be repaired. Instead, we'll ship you a replacement projector anywhere in the United States via overnight delivery. When the replacement unit arrives, simply return the original unit to us within three days, using the pre-paid airway bill and packaging we provide-and you're ready to go!

IT'S EASY.

Wherever you are, we're just a phone call away. To reach us, call l-800-922-8911 or l-310-782-2600 from 6:00 AM to 6:00 PM (Pacific Time), Monday-Friday. You'll speak to one of our expert technical support representatives to see if you need a replacement unit to get up and running again.

IT'S FAST.

We'll ship your replacement unit via overnight delivery. We will give our best effort to ship the same day if we receive your call before 3:00 PM (Pacific Time). Calls received after 3:00 PM will be shipped the following business day.

ALL YOU NEED IS A CREDIT CARD.

To provide this service, all we need is your Master Card, Visa, Discover Card or American Express number as a security deposit* for the return of your original unit. Original units not returned will be charged to your credit card.

If you choose not to use a credit card, please let the technical support representative know and they will refer you to your nearest authorized service center for carry-in service.

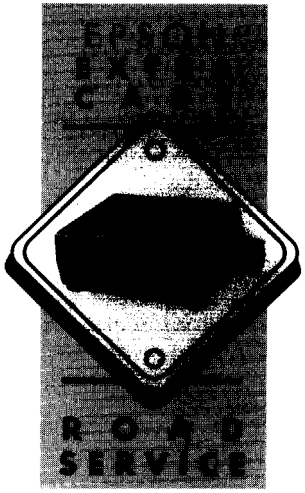
IT'S FREE.

While under EPSON's one year limited warranty, replacement units are free. And the overnight shipping is always on us, both ways.

FOR YOUR CONVENIENCE

An Extra Care Road Service sticker is located on the bottom of your projector, so our 800 number and hours of operation are always with you.

* Security deposit is $8000



For Support and Service Requests call:
In the US
1-800-922-8911
1-310-782-2600
6AM to 6PM PST
or FAX
1-310-782-5266
In Canada
1-800-922-8911

EPSON®

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• 550 McNicoll Ave. Willowdole, Ontario M2H 2E1

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EPSON AMERICA LIMITED WARRANTY STATEMENT

WHAT IS COVERED

Epson America, Inc. ("EPSON") warrants that the EPSON product enclosed with this Limited Warranty statement and purchased and used in the United States and Canada will conform to the manufacturer's specifications and be free from defects in workmanship and materials for a period of one year from the date of original purchase.

WHAT THIS WARRANTY DOES NOT COVER

This warranty covers only normal consumer use in the United States and Canada. Warranty also does not cover consumables (e.g. lamps or fuses). EPSON is not responsible for warranty service should the EPSON label or logo or the rating label or serial number be removed or should the product fail to be properly maintained or fail to function properly as a result of misuse, abuse, improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood, and lightning, improper electrical current, software problems, interaction with non-EPSON products, or service other than by an EPSON Authorized Servicer. Postage, insurance, or shipping costs incurred in presenting your EPSON product for warranty service are your responsibility. If a claimed defect cannot be identified or reproduced in service, you will be held responsible for costs incurred.

THE WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES AND UNLESS STATED HEREIN, ANY STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID. EXCEPT AS PROVIDED IN THIS WRITTEN WARRANTY, NEITHER EPSON AMERICA, INC. NOR ITS AFFILIATES SHALL BE LIABLE FOR ANY LOSS, INCONVENIENCE, ORDAMAGE, RESULTING FROM THE USE OR INABILITY TO USE THE EPSON PRODUCT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY.

Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation and exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WHAT EPSON WILL DO TO CORRECT PROBLEMS

EPSON reserves the right to request proof of purchase to verify warranty coverage. The Road Service Program for the data/video projector is for emergency situations which occur when you are away from home or office. It covers the principal components of Epson's data/video projector. All other options and accessories will be handled through EPSON'S normal warranty service. This program does not cover third party options and accessories. This program is limited to its terms and conditions and does not vary the terms and conditions of Epson America's limited warranty except as described herein. **This program is an adjunct to the service and support provided** by EPSON Customer Care Centers.

Should your Epson product prove defective during this period, please bring the product securely packaged in its original container or an equivalent, along with proof of the date of original purchase, to your Epson Dealer or Epson Customer Care Center. Epson will, at its option, repair or replace on an exchange basis the defective unit, without charge for parts or labor.

To locate an Authorized EPSON Servicer nearest you, call the EPSON Connection at:

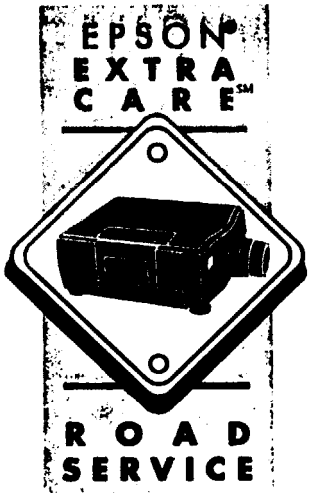
(800) 922-8911 or (310) 782-2600 in the U. S.
and (800) 922-8911 in Canada

or write to:

Epson America, Inc., P.O. Box 2842,
MS:C3-03, Torrance, CA 90509-9842

EPSON

EXTRA CARE℠ ONE YEAR ROAD SERVICE



BASK WARRANTY

This product's limited warranty as detailed in the back of this brochure includes one year of carry-in service.

EXTRA CARE ROAD SERVICE

Epson also offers its data/video projector customers FREE Extra Care Road Service, which runs concurrently with the one year basic warranty, based on the terms and conditions described in this brochure. IN ORDER TO PROVIDE ROAD SERVICE, YOU MUST COMPLETE AND THE ENCLOSEDREGISTRATION CARD. Without prior registration, Epson will be unavoidably delayed in responding to your Road Service request.

IT S LIKE HAVING A TECHNICAL EXPERT WITH YOU AT EVERY TURN.

IT COULD HAPPEN.

You could have a breakdown on the road. We know how valuable time is, especially when you're traveling. Now you can leave your home or office with confidence, knowing that Epson's Extra Care Road Service, (based on EPSON'S Limited Warranty Statement on the reverse side) provides you with the projector support you need.

WE AIM TO PLEASE.

We're committed to customer satisfaction. Our Extra Care Road Service offers a level of support unsurpassed in the industry-it's easy, fast and free. No other projector manufacturer offers a service package so in tune with your needs.

A NEW Level OF SECURITY.

Our program has been specifically designed to cover our projectors in the unlikely event of a failure. Because of this feature, you don't have to wait for your unit to be repaired. Instead, we'll ship you a replacement projector anywhere in the United States via overnight delivery. When the replacement unit arrives, simply return the original unit to us within three days, using the prepaid airway bill and packaging we provide---and you're ready to go!

(Note: In most cases, the replacement unit is not new, but Epson-refurbished. If it is important to receive your original unit back, please use our carry-in service instead of Road Service.)

IT'S EASY.

Wherever you are, we're just a phone call away. To reach us, call 1-800-922-8911 or 1-310-782-2600 from 6:00 AM to 6:30 PM (Pacific Time), Monday-Friday. You'll speak to one of our expert technical support representatives to see if you need a replacement unit to get up and running again.

IT'S FAST.

We'll ship your replacement unit via overnight delivery. We will give our best effort to ship the same day if we receive your call before 3:00 PM (Pacific Time). Calls received after 3:00 PM will be shipped the following business day.

ALL You NEED IS A CREDIT CARD.

To provide this service, all we need is your Master Card, Visa, Discover Card or American Express number as a security deposit* for the return of your original unit. Original units not returned will be charged to your credit card.

If you choose not to use a credit card, please let the technical support representative know and he or she will refer you to your nearest authorized service renter for carry-in service.

IT'S FREE.

While under EPSON'S one year limited warranty, replacement units are free. And the overnight shipping is always on us, both ways.

FOR YOUR CONVENIENCE

An Extra Care Road Service sticker is located on the bottom of your projector, so our 800 number and hours of operation are always with you.

* You must have $3,500 of available credit so that Epson may charge your account $3,500 to secure the returning of the original unit. Upon receipt of the original unit, this charge is reversed.

For Support and Service
Requests call:
In the US
1-800-922-4911
1-310-782-2600
6AM to 6PM PST
or FAX
1-310-782-5266
In Canada
1-800-922-8911

EPSON®

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Epson Canada, Ltd. • 550 McNicoll Ave. Willowdale. Ontario M2H 2E1

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EPSON AMERICA LIMITED WARRANTY STATEMENT

WHAT IS COVERED

Epson America, Inc. ('Epson") warrants to the first end user customer of the Epson product enclosed with this limited warranty statement that the product, if purchased and used in the United States or Canada conforms to the manufacturer's specifications and will be free from defects in workmanship and materials for a period of one year from the date of original purchase. EPSON warrants that the Epson product is manufactured from new components and parts or like - new components and parts which perform like new and meet the EPSON standard of quality.

WHAT THIS WARRANTY DOES NOT COVER

This warranty covers only normal consumer use in the United States and Canada. This warranty does not cover consumables (e.g. lamps or fuses). Epson is not responsible for warranty service should the Ems label or logo or the rating label or serial number be removed or should the product fail IO be property maintained or fail to function properly as a result of misuse, abuse. improper installation, neglect, improper shipping, damage caused by disasters such as fire, flood. and lightning. improper electrical current, software problems. interaction with non-Epson products, or service other than by an Epson Authorized Servicer. Postage, insurance, or shipping costs incurred in presenting your Epson product for carry in warranty service are your responsibility. If a claimed defect cannot he identified or reproduced in service, you will be held responsible for costs incurred.

THE WARRANTY AND REMEDY PROVIDED ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS OR IMPLIED WARRANTIES INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE. UNLESS STATED HEREIN, ANY STATEMENTS OR REPRESENTATIONS MADE BY ANY OTHER PERSON OR FIRM ARE VOID. EXCEPT AS PROVIDED IN THIS WRITTEN WARRANTY, NEITHER EPSON AMERICA, INC. NOR ITS AFFILIATFS SHALL BE LIABLE FOR ANY LOSS, IN CONVENIENCE, OR DAMAGE, RESULTING FROM THE USE OR INABILITY TO USE THE EPSON PRODUCT, WHETHER RESULTING FROM BREACH OF WARRANTY OR ANY OTHER LEGAL THEORY.

In Canada, warranties include both warranties and conditions.

Some jurisdictions do not allow limitations on how long an implied warranty lasts and some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

WHAT EPSON WILL DO TO CORRECT PROBLEMS

Epson reserves the right to request proof of purchase to verify warranty coverage. The Road Service Program for the data/ video projector is for emergency situations which occur when you are away from home or office. It covers the principal componentsof Epson's data/video projector. All other options and accessories will be handled through Epson's normal warranty service. The Road Service Program does not rover third party options and accessories and is limited to the terms and conditional on the brochure. Road Service does not vary the terms and conditions of Epson Americas' limited warranty except as described therein. This program is an adjunct to the service and support provided by Epson Customer Care Centers.

If you elect carry in warranty service, please bring the product securely packaged in its original container or an equivalent. along with proof of the date of original purchase, to your Epson Dealer or Epson Customer Care Center. Epson will, at its option, repair or replace on an exchange basis the defective unit, without charge for parts or labor. When warranty service involves the exchange of the product or part. the item replaced becomes Epson property. The exchanged product or part may be new or previously repaired to the Epson standard of quality. Exchange or replacement of products or parts assume the remaining warranty period of the product covered by this limited warranty.

To locate an Authorized Epson Servicer nearest you, call the Epson Connection at:

(800) 922-8911 or (310)782-2600 in the U.S.
and (800)922-8911 in Canada
or write to:

Epson America, Inc., P.O. Box 2842,
MS:C3-03, Torrance, CA 90509-9842